

Smart and Skilled

www.smartandskilled.nsw.gov.au

SMART AND SKILLED UPDATE – NO. 117

30 October 2020

Contents

1. Release of the revised NSW Quality Framework.....	1
a. The revised NSW Quality Framework is now in effect	1
b. Update to the <i>Smart and Skilled Policy for Market Management in the 2020-21 Activity Period – Part B for Applications for a Smart and Skilled Contract</i>	2
c. Retiring the Statement of Expectations for Smart and Skilled Providers.....	2
d. The student-centred resource	2
2. Changes to the NSW Skills List as a result of recent consultations	2
a. Qualifications to be removed from the NSW Skills List	3
b. Qualifications to be removed from the NSW Skills List and placed on the pre-qualified list.....	3
c. For further information.....	3
3. Student survey strategy	3

1. RELEASE OF THE REVISED NSW QUALITY FRAMEWORK

a. The revised NSW Quality Framework is now in effect

In Smart and Skilled Update No. 111 (15 September 2020), the Department provided a draft revised NSW Quality Framework for external consultation. From 21 September to 2 October 2020, the Department consulted with Smart and Skilled training providers through webinars held by Training Services NSW Regional Offices and with training peak bodies and the NSW Industry Training Advisory Bodies (ITABs), as well as holding focus groups with employers and students. Written feedback was also received via an online survey.

The insightful feedback received from the consultations and survey was subsequently assessed and fed into the final revision of the NSW Quality Framework. This revision is a step towards embedding high performance and quality post-training outcomes into the design and management of Smart and Skilled.

The Department has now released the Framework which is effective as of this date.

The revised NSW Quality Framework focuses providers' attention on the five key areas for high quality:

- Striving for improvement through a student centred approach to the training experience
- Providing high level individualised support for students, particularly disadvantaged students

- Expanding connection to industry so training is innovative and meets employer needs, and students have access to placements and exposure to the workplace
- Building better teaching and leadership
- Improving assessment practices.

It lists examples of best practice in each area to encourage improved student outcomes.

A copy of the revised NSW Quality Framework is attached to this Update and will also be made available at

https://www.training.nsw.gov.au/smartandskilled/nsw_quality_framework.html

b. Update to the *Smart and Skilled Policy for Market Management in the 2020-21 Activity Period – Part B for Applications for a Smart and Skilled Contract*

The Department has also updated the *Smart and Skilled Policy for Market Management in the 2020-21 Activity Period – Part B for Applications for a Smart and Skilled Contract* to incorporate the eligibility criteria for applying to be a Smart and Skilled provider. These criteria have been moved from the NSW Quality Framework, but remain referenced in the compliance section of the revised Framework document.

A copy of the revised policy is attached to this Update will also be made available at

https://www.training.nsw.gov.au/smartandskilled/contract_policy_2021.html.

c. Retiring the Statement of Expectations for Smart and Skilled Providers

The Statement of Expectations was introduced to assist Smart and Skilled providers understand their rights and obligations under the ASQA Standards for RTOs 2015 and the Smart and Skilled contract. This document has been retired now that the Framework is the key document to communicate expectations on compliance and high performance.

Please note that the *Smart and Skilled: Consumer Protection Strategy* is being updated to reflect this change and be made available at:

<https://smartandskilled.nsw.gov.au/about/consumer-protection>.

d. The student-centred resource

The Department received helpful feedback on the student-centred resource through the consultations and survey, and continues to work on producing a final version of the resource.

2. CHANGES TO THE NSW SKILLS LIST AS A RESULT OF RECENT CONSULTATIONS

The Department has recently finished consultations on 14 qualifications have had low or no NSW-Government funded commencements over the last three years. Consultations were undertaken with a variety of stakeholders, including Industry Training Advisory Bodies (ITABs), industry and provider peak bodies and Smart and Skilled providers.

As a result of the feedback received, the Department will remove seven (7) qualifications from the Skills List as outlined below.

These changes will be implemented through an update to the NSW Skills List in one week's time and the Department will advise of the availability of the revised Skills List and pre-qualified list in a subsequent Smart and Skilled Update.

The process to review qualifications on the NSW Skills List is currently ongoing. The Department is also developing a regular process to annually review these qualifications, based on activity and outcomes.

a. Qualifications to be removed from the NSW Skills List

Five (5) qualifications will be removed from the NSW Skills List as listed below:

Table 1

Qualifications to be removed from the NSW Skills List	
Qualification code	Qualification name
AUR50216	Diploma of Automotive Technology
BSB60619	Advanced Diploma of Work Health and Safety
BSB61315	Advanced Diploma of Marketing and Communication
HLT64115	Advanced Diploma of Nursing
UEE32011	Certificate III in Renewable Energy – ELV

b. Qualifications to be removed from the NSW Skills List and placed on the pre-qualified list

Two (2) qualifications will be removed from the NSW Skills List and placed on the pre-qualified list, as shown below. These are qualifications that have been identified as having no training activity but which are otherwise relevant and expected to have increased demand in the future.

Table 2

Qualifications to be placed on the pre-qualified list	
Qualification code	Qualification name
ICT51015	Diploma of Telecommunications Engineering
SIS50215	Diploma of Fitness

Qualifications on the pre-qualified list are able to return to the Skills List through an expedited additions process that allows a request to be made at any time demand for the qualification increases. More information on the pre-qualified list is available in the *NSW Skills List Management Policy* at https://www.training.nsw.gov.au/smartandskilled/nsw_skills_list.html.

c. For further information

If you have any questions regarding the changes outlined above, please contact the Department at marketdesign.implementation@det.nsw.edu.au.

3. STUDENT SURVEY STRATEGY

From early November 2020, the Department will be trialling a new student survey strategy to better understand students' goals and experience of their training.

Brief surveys will be sent to all Smart and Skilled students by SMS and email at key points throughout their training journey. Each survey will take under three minutes to complete.

The survey findings will be used to help support students throughout their training.

As surveys will be sent via SMS and email, it is important that students' contact details are accurate and up to date when submitted through STS Online.

If you have any questions about the student survey approach, please contact the survey team on Skills_Enquiries@Campaign.det.nsw.edu.au

For technical support in relation to this update, contact Training Market Customer Support at Training.Market@det.nsw.edu.au.

Please note that this update is for the information of approved Smart and Skilled providers only. If providers require further information for students or employers, please contact Training Market Customer Support, as above, unless otherwise instructed.